

  
**Metro 2<sup>®</sup> Format  
Task Force**



**Laura Gray**  
**Senior Advisor, Data Operations, Transunion**

Laura Gray has built her career over the past 25 years at TransUnion, with 20 years in Data Operations. Laura has supported various customers across all tier levels, was a Team Lead for the National and Strategic customer vertical in Data Operations, managed the Client Technical Support Group and was the liaison between Batch Credit Services and IT. Due to her years of experience, she has a vast knowledge of credit reporting and TransUnion data processing systems. In 2017, she was tasked to lead the Data Furnisher Monitoring program in Data Operations. Laura was a CDIA Task Force Member from 2006 to 2008 and rejoined the Task Force in 2018.